

# MiClub System Requirements Prior to Upgrade

Incoming introduction of new web technologies within the administrative online booking system and club website means that older operating systems and internet browsers will be functionally limited due to incompatibilities with out of date systems.

It is recommended that the clubs internet browsers are upgraded so that you get the most out of your internet experience within the MiClub timesheet applications.

It is recommended that you consult the club's IT support personnel to assist you with meeting these new system requirements.

1. Minimum Internet Explorer Browser IE7, preferably IE8 or latest version of Mozilla Firefox
2. Install or upgrade to the latest Java Software application which is accessible via [www.java.com](http://www.java.com)
3. Ensure that the clubs browser LAN connections are NOT set via a proxy server (requires IT consultant attention)
4. Check if the clubs internet connection can be upgraded to utilise new ISP technologies such as ADSL2+. The faster the connection of the clubs internet the better the performance of the website will be.

## Waiver:

MiClub or The Club does take responsibility on actions that may impair the use of your system due to the recommend actions above or any costs which may occur from downloading charges or third party technician changes. If you are not comfortable with making setting changes or downloading new programs then we please obtain assistance.

## Kiosk Terminal:

If you have kiosk booking terminal at the club, please ensure that appropriate upgrades are done on these terminals as well so that there isn't any disruption to kiosk bookings once the upgrade occurs.

## When will our site be upgraded?

The club will be contacted at least five days prior to advise that the site will undergo the upgrade. It is in your best interest to act on upgrading to the system requirements as specified above prior to this.

## User IE Browser Upgrade Instructions (optional)

For users on Windows XP and Internet Explorer but are unsure of which version then follow these steps to check.

1. Press on **Help** button in the browser
2. Click **About Internet Explorer** and check the version number.
3. If the version is 6, then please precede with the steps to upgrade to IE7 or IE8 or ask you're IT consultant to upgrade this when they can.



If version 6 then Click on the link below (Please read waiver below prior to upgrading the browser)

<http://www.microsoft.com/windows/downloads/ie/getitnow.msp>

1. Select the operating system you are using i.e. Win XP SP2 then press **Go**
2. Press **Download** Button
3. Please wait for download to complete and then press **Run**
4. Once installed, a pop up will ask you to restart the Computer.
5. After a restart you'll find that you're browser will be redirected to a Microsoft page indicating that IE7 is now is use.

## MiClub Support

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