

MiClub Tier 3 Operation GolfLink Offline Operations (Sept 19th 2011)

GA announcement *"In order to effect the handicap changes, we will need to bring GOLF Link down from 1.00pm (AEST) on Monday 19 September until x time on Wednesday 21 September."*

During the downtime period 19th to 21st September the following functions on the MiClub product /timesheets and Competition management will be affected.

- Booking visitors by GolfLink number (Workaround: Staff to use the guest booking function and add details of the player instead.)
- Creating new GolfLink numbers for members
- Transfer GolfLink numbers
- Ad hoc scores and handicap allocation
- Processing of Comps : uploading comps to GolfLink
- MiTournament Registrations and Sign Ups
- GolfLink Tee Times integration will be offline too (Selling Flights on GolfLink.com.au)
- Kiosk My Handicap screen lookups
- Visitor Enquiry request
- Start of day download
- Corrective score amendments from leaderboards

We recommend that all weekend comps are submitted to GolfLink prior to Monday 1pm EST

You can run a handicap report from the members directory menu (Export handicaps) although it's not required as the handicap displayed on the timesheet is linked to the members database stored by MiClub so they will still appear on the timesheets, leaderboards, results and scorecards while GolfLink is offline.

Comps held during the downtime i.e. Monday & Tuesday can still be closed (ensure the GolfLink function is disabled). They can be resubmitted after Wednesday morning when GolfLink returns online although; we would recommend to run non handicap events on these days such as foursomes so that there isn't an influx of comp submissions when their service returns.

MiClub Comp: Scorecards printed from MiClub will have Handicaps printed before the change.

GolfLink do expect some performance issues due to the increase in service requests when their site comes back online. Note: MiClub product automatically performs a **Start of Day** process early each morning or late evening so that by Thursday 22nd of September, the membership database should have all updated handicaps applied.

See Notes by GA in relation to this. *"If a club is conducting a competition on Wednesday 21 September and is unable to check the new handicaps of players prior to the commencement of the competition, it may: Require everyone to play in the competition off their old handicap; or Have everyone go out and play and then advise them of their handicaps AFTER the round. This option will be easier to administer for Stroke competitions than it will for Stableford or Par competitions."*